



## Co+op Customer Comments

### December 2014

**Comment:** I went to the Facebook and coop website. I thought it was odd and a little sad that there are no photos of the team or the store. I did not get a feel for the store at all. It would be great to see the employees on the Facebook page! They all make this place great!

**Response:** We used to do "Meet the Staff" on Facebook – we will definitely start doing that again! It is a great idea to put those on the website too. I will look into it soon. Thanks for the suggestions! -Melanie

**Comment:** Hi there! I'm really happy to be a new member and excited to support healthy living and eating in Los Alamos! I'd like to make an update to my profile (specifics omitted). Thank you for your help, and have a wonderful Thanksgiving!

**Response:** Hello! Thank you for your inquiry. I updated your membership in the system. Have a great Thanksgiving! - Sandra

**Comment:** Comment: I am inquiring about purchasing a gift card. My sister is moving to Los Alamos in January and I thought it would be a nice Christmas present. I did not find anything on the website. Please let me know if there is a way to purchase one and have it sent in the mail to give at Christmas. Thanks

**Response:** Hi, Yes we have gift cards available. All you'd have to do is call us and we can take credit card information and send the gift card to the mailing address of the CC holder. Please call and ask for customer service desk and someone will assist you. -Steve Watts, GM

**Comment:** Comment: I moved down to Madrid, so I don't get to shop at my co-op enough anymore. But, when I was there on Monday the 8th, I had the most amazing Chicken, rice curry type soup! I am wondering if there is anyway to get the recipe? I checked the Co+op together site, but it's not there. Thanks, Trish

**Response:** Hello Trish, Thank you for the compliment and request. Here (attached) is a photo of the Deli's 'recipe,' which is just the ingredient list and quantities (will need to be scaled). They don't have written instructions, but this will get you started. There are likely instructions available on the internet. Thank you for stopping by the Co+op during your visit! ~Sandra

**Comment:** Comment: Hi. I am a 4-H leader in Los Alamos. I was looking at my email and saw the dehydrator class. One of the projects our club was talking about was a unit on dried foods. Would you be interested in say showing us how to dry apples and maybe touring the store. Late January would work for us and we usually meet on Sunday afternoons. It would probably be around 6 kids and 3 parents. Thanks for considering! -Dianne

**Response:** Hello Dianne, Thank you for the inquiry! We would be happy to give the kids an educational tour and hands-on activity. Would you like to meet briefly next week to work out the details? I am available Monday 12/1 between 9 and 5 and Tuesday 12/2 1 to 5. Have a great holiday! ~Sandra

**Comment:** Comment: I would like to but a gift card for my daughter and her husband who live in Los Alamos and frequent your market. Do you have such a thing and if so how do I go about purchasing one? Thank You

**Response:** Thank you for asking. Yes we have gift cards available. If you call the store (505) 695-1579, we can take your CC over the phone and have a gift card ready for your daughter and her husband to pick up in the store at their convenience (before or after the holiday). Happy Holidays! ~Sandra